Managed Services:

A Proactive, Preventative Approach

- Security Assurance
- 24/7 Remote Monitoring
- Asset Tracking
- Extensive Reporting

Acendex knows you can't manage what you can't measure

You've invested in your IT infrastructure and rely on its performance, security and reliability. Acendex will proactivly ensure its optimum performance using the most advanced performance monitoring and asset tracking tools.
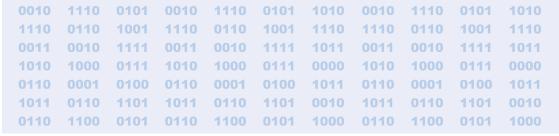
Acendex has invested in the technology and training that enables us to offer customers 24/7 remote monitoring and comprehensive reporting. This provides an in-depth view of your IT system, helping you to plan strategically and keep resources and budget on track.

Our wide-ranging network audits highlight ways our customers can lower IT costs by reducing downtime, improving performance levels and eliminating lost productivity caused by incompatible or out-of-date software.

For more information and pricing options please contact:

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www.acendex.com

The Acendex basic Managed Services package is priced as low as $199 per month and includes:

Continuous monitoring

- Network and device availability
- Workstations and server monitoring
- Alerts and pre-failure indicators
- Real-time alerts and monthly reports

Asset Management

- Network assessment
- Asset inventory management
- Detailed network audits
- Warranty tracking

Security Assurance

- Baseline security scanning
- Continuous monitoring for viruses, worms, spam and other malware
- Automated verification of data backup completion
- Identification of any failed backups

Preventative Maintenance

- Scripting of software updates
- Application of Microsoft Service Packs

Quarterly Reviews

- Detailed needs assessment
- Set objectives and plan for improvements

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