0010	1110	0101	0010	1110	0101	1010	0010	1110	0101	1010
1110	0110	1001	1110	0110	1001	1110	1110	0110	1001	1110
0011	0010	1111	0011	0010	1111	1011	0011	0010	1111	1011
1010	1000	0111	1010	1000	0111	0000	1010	1000	0111	0000
0110	0001	0100	0110	0001	0100	1011	0110	0001	0100	1011
1011	0110	1101	1011	0110	1101	0010	1011	0110	1101	0010
0110	1100	0101	0110	1100	0101	1000	0110	1100	0101	1000

Managed Services Features and Benefits Overview

Many businesses lose thousands of dollars a year because of unscheduled system downtime on servers, workstations and networks.

Your company should not be one of them.

Acendex can keep your network, workstations and servers running at optimal efficiency, with superior performance, security and reliability—all at an affordable price.
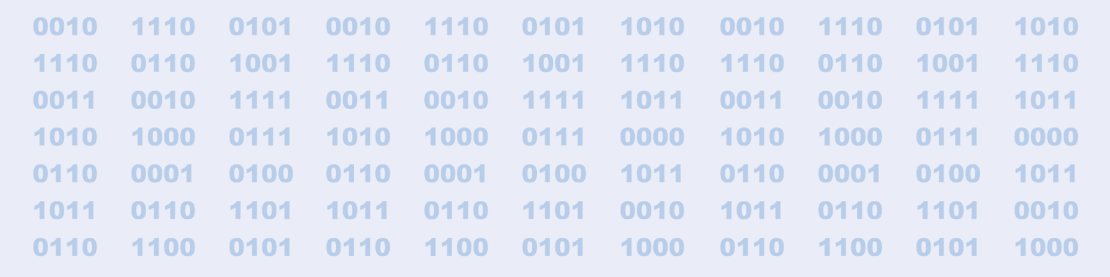
Monitoring and Alerting

- Continuous network monitoring remotely addresses potential points of failure before they become critical
- Automatic alerts guarantee a rapid response time when a site visit is required
- Problems often resolved before they become evident

Security Assurance

- Extensive reporting provides a bird's-eye view of your network security
- Alerts to unauthorized network access attempts
- Interception of high-bandwidth-consuming interactive games and peer-to-peer file sharing applications, saving business resources and preventing introduction of viruses and spyware
- Assurance that operating systems are up-to-date with the latest patches

Asset Management

- Comprehensive equipment and software license information available at any time
- Workstation replacement planning in case of theft or damage

Preventative Maintenance

- Proactive issue resolution minimizes workplace disruptions
- Constant monitoring and quick diagnosis of workstations and servers ensure optimum performance

Reporting

- Monthly comprehensive and graphical reports (or more often, if necessary)
- Simplified capacity management and upgrade planning

Quarterly Reviews

- Value added to regularly scheduled quarterly review meetings through accumulated system health, warranties, utilization and capacity statistics
- More accurate budget forecasting because of availability of extensive data about organizational IT support
- More effective planning due to up-to-the-minute granular information about network assets

Acendex Managed Services Increase Productivity and Cut Costs

Feature	Benefit	Value
24/7 Monitoring and Alerting	We quickly identify IT issues—often before users experience problems—and address them proactively.	Unscheduled downtime is reduced, lost productivity and service costs are minimized.
Asset Management	Accurate, up-to-date asset and warranty tracking information are valuable for insurance and taxation purposes.	Improved asset lifecycle management conserves money and you'll never pay extra for workstation maintenance.
Security Assurance	Around-the-clock protection ensures that company assets and data are free from viruses, malware and other potential threats; regulatory compliance with relevant industry legislation.	Unscheduled downtime and associated costs reduced; increased compliance and customer confidence.
Preventative Maintenance	Asset lifespan lengthened; reduced technology problems lead to increased productivity.	Reduced emergency repair costs; more production from staff.
Reports	More accurate and consistent network information and ability to identify and analyze pending issues.	Accurate, detailed data optimizes every dollar spent on IT.
Quarterly Business Reviews	Prioritize projects, plan budgets and discuss solution optimizations.	Ability to conduct accurate budget forecasting based on documented facts.

For more information and pricing options please contact:

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